

COLLEGESMP TERMS OF SERVICE, COMMUNITY RULES, STORE TERMS, REFUND POLICY, AND PRIVACY NOTICE

Last Updated: June 14, 2026

Server Name: CollegeSMP

Website: collegesmp.com

Store: CollegeSMP Tebex Store

Governing Location: North Carolina, United States

Operator: CollegeSMP, operated by its owner(s) and authorized administrators

Contact Emails:

General Support: support@collegesmp.com

Reports: report@collegesmp.com

Business / Legal / Copyright: business@collegesmp.com

Urgent Security / Major Server Issues: admin@collegesmp.com

IMPORTANT DISCLAIMERS:

CollegeSMP is not an official Minecraft service.

CollegeSMP is not approved by, sponsored by, endorsed by, operated by, or associated with Mojang, Microsoft, Xbox, or Minecraft.

CollegeSMP is not affiliated with, endorsed by, sponsored by, operated by, or officially connected to any college, university, school, or educational institution.

Minecraft, Mojang, Microsoft, Xbox, and all related names, brands, trademarks, and assets belong to their respective owners.

By accessing CollegeSMP, joining the Minecraft server, using our website, joining our Discord, purchasing from our Tebex store, applying for staff, submitting support tickets, submitting reports, using any CollegeSMP-related service, or otherwise interacting with CollegeSMP, you agree to these Terms of Service, Community Rules, Store Terms, Refund Policy, and Privacy Notice.

If you do not agree to these Terms, do not use CollegeSMP.

1. DEFINITIONS

For these Terms:

“CollegeSMP,” “we,” “us,” and “our” means the CollegeSMP Minecraft server, website, store, Discord, staff team, owners, administrators, moderators, developers, contractors, volunteers, and related services.

“You,” “user,” “player,” and “customer” means anyone who accesses, plays on, purchases from, communicates with, applies to, reports through, or otherwise uses CollegeSMP.

“Services” means the Minecraft server, website, forums, Discord server, Tebex store, support systems, staff systems, applications, databases, logs, anti-cheat systems, events, plugins, bots, APIs, and any other CollegeSMP-operated or CollegeSMP-connected service.

“Virtual Items” means ranks, cosmetics, tags, commands, perks, crates, keys, currency, subscriptions, boosts, access, permissions, kits, rewards, titles, or other digital content connected to CollegeSMP.

“Staff” means CollegeSMP owners, administrators, moderators, developers, helpers, builders, support members, and any other person authorized to act on behalf of CollegeSMP.

“Account” means your Minecraft Java account, Minecraft Bedrock account, Microsoft account, Discord account, website account, Tebex customer profile, or any other account used to access CollegeSMP.

1. ACCEPTANCE OF TERMS

By using CollegeSMP, you confirm that:

You have read, understood, and agreed to these Terms.

You agree to follow all CollegeSMP rules, staff instructions, Minecraft rules, Mojang/Microsoft rules, Tebex terms, Discord terms, and all applicable laws.

If you are under the age of majority in your location, your parent or legal guardian has reviewed and agreed to these Terms.

If you purchase anything, you have permission from the payment method owner.

You understand that access to CollegeSMP is a privilege, not a right.

You understand that violating these Terms may result in warnings, mutes, kicks, bans, removal of items, loss of access, deletion of data, store bans, Discord restrictions, or other actions.

We may update these Terms at any time. Continued use of CollegeSMP after changes are posted means you accept the updated Terms.

1. AGE, PARENTS, AND GUARDIANS

CollegeSMP is intended to be suitable for a general Minecraft audience. However, online multiplayer chat, Discord communication, and user-generated content may include behavior from other players that we do not control in real time.

Users under 13 should not submit personal information to CollegeSMP without verifiable parent or guardian consent.

If we learn that we have collected personal information from a child under 13 without proper consent, we may delete the information, restrict the account, and take any other action we believe is necessary.

Parents and guardians are responsible for their child's use of CollegeSMP, including purchases, chat behavior, account security, online interactions, Discord activity, and compliance with these Terms.

If you are a parent or guardian and believe your child has submitted personal information to CollegeSMP, contact support@collegesmp.com.

1. NO AFFILIATION WITH MOJANG, MICROSOFT, OR ANY EDUCATIONAL INSTITUTION

CollegeSMP is an independent Minecraft multiplayer server and online community.

CollegeSMP is not owned, operated, sponsored, approved, endorsed, or affiliated with Mojang AB, Microsoft Corporation, Xbox Game Studios, Minecraft, or any related entity.

CollegeSMP is also not affiliated with, endorsed by, sponsored by, operated by, or officially connected to any college, university, school, or educational institution.

The name "CollegeSMP" is used as the name of an independent Minecraft server community and does not imply official educational affiliation.

You must own a legitimate copy of Minecraft to join. We do not provide, distribute, sell, modify, or authorize unauthorized copies of Minecraft.

1. ACCOUNT RESPONSIBILITY

You are responsible for:

Your Minecraft Java account.

Your Minecraft Bedrock account.

Your Microsoft account.

Your Discord account.

Your website account, if applicable.

Your Tebex customer account, if applicable.

Your login credentials.

Any activity that occurs through your account.

Keeping your account secure.

Purchases made using your account or payment method.

Claims such as “my sibling used my account,” “my friend used my account,” “my account was hacked,” “someone else cheated on my account,” “someone else bought this,” or “I let someone borrow my account” do not automatically remove responsibility.

Staff may consider evidence at their discretion, but we are not required to reverse punishments, restore items, restore progress, or refund purchases because another person accessed your account.

You may not sell, trade, share, rent, or transfer your account for the purpose of bypassing rules, punishments, restrictions, or payment obligations.

1. ACCESS TO COLLEGESMP

We may allow, deny, suspend, restrict, or terminate access to CollegeSMP at any time, with or without notice, for any reason allowed by law, including but not limited to:

Rule violations.

Cheating.

Exploiting bugs.

Abusing glitches.

Harassment.

Threats.

Unsafe behavior.

Chargebacks.

Payment disputes.

Payment fraud.

Staff disrespect.

Abuse of support systems.

Ban evasion.

Alternate-account abuse.

Security risks.

Server maintenance.

Technical issues.

Community safety.

Legal concerns.

Discontinuation of the server.

We do not guarantee that CollegeSMP will be available at all times, remain open forever, preserve all data, support all Minecraft versions, or continue offering any specific feature, world, plugin, rank, perk, item, event, economy system, or game mode.

1. COMMUNITY RULES

You agree not to do anything that harms CollegeSMP, its players, its staff, its systems, its reputation, its security, its economy, or its community.

Staff may enforce both written rules and the general spirit of the rules.

Trying to find loopholes in the rules is still punishable.

"It was not specifically listed" is not a defense if the behavior is harmful, unfair, abusive, unsafe, deceptive, or disruptive.

7.1 CHEATING AND UNFAIR ADVANTAGES

You may not use hacked clients, unauthorized mods, x-ray, autoclickers, macros, scripts, bots, fly hacks, reach hacks, speed hacks, kill aura, scaffold, baritone-style automation, packet manipulation, unfair texture packs, ghost clients, external tools, or anything else that gives an unfair advantage.

You may not use software, hardware, scripts, macros, mouse settings, keyboard tools, or external programs to automate gameplay, bypass limitations, manipulate packets, avoid AFK systems, farm resources unfairly, or gain an advantage over other players.

We may decide what counts as cheating or unfair gameplay at our discretion.

7.2 EXPLOITS, BUGS, AND GLITCHES

You may not abuse bugs, duplication glitches, economy exploits, plugin issues, permissions errors, lag machines, crash exploits, chunk bans, item corruption, unintended mechanics, or configuration mistakes.

You may not teach, share, spread, demonstrate, sell, or publicly discuss serious exploits.

You must report serious exploits privately to staff.

Publicly sharing or abusing an exploit may result in a permanent ban, removal of items, reset of balances, rollback of progress, or other action.

7.3 HARASSMENT, THREATS, AND SAFETY

You may not harass, threaten, bully, stalk, intimidate, blackmail, extort, sexually harass, groom, dox, swat, impersonate, or encourage harm toward any person.

You may not tell someone to harm themselves or others.

You may not threaten real-world violence, hacking, doxxing, swatting, account theft, chargebacks, legal action in bad faith, or other harmful conduct.

You may not target players or staff because of personal disputes, punishments, competition, or disagreements.

7.4 PERSONAL INFORMATION AND DOXXING

You may not share, request, hint at, threaten to reveal, or attempt to obtain another person's private information.

Private information includes but is not limited to:

Real names.

Home addresses.

School names.

Workplaces.

Phone numbers.

Email addresses.

IP addresses.

Family information.

Private social media accounts.

Private photos.

Payment details.

Account credentials.

Location information.

Personal schedules.

You may not encourage others to find, leak, or misuse private information.

7.5 HATE SPEECH, ADULT CONTENT, AND ILLEGAL CONTENT

You may not post, build, name items, create skins, write signs, send messages, upload content, or otherwise share content involving:

Hate speech.

Slurs.

Extremism.

Terrorism.

Pornography.

Sexual content.

Grooming.

Sexual discussion involving minors.

Graphic violence.

Illegal drugs.

Real-money gambling.

Casino-style gambling involving real-world value.

Real-world threats.

Explicit unsafe content.

Malware.

Scams.

Content that damages the CollegeSMP, Minecraft, Mojang, or Microsoft brand.

CollegeSMP is intended to remain suitable for a general Minecraft audience.

7.6 SPAM, ADVERTISING, AND DISRUPTION

You may not spam, flood chat, advertise other servers without permission, post scam links, impersonate staff, create misleading giveaways, abuse Discord tickets, abuse reports, evade filters, create excessive noise, abuse commands, or intentionally disrupt gameplay.

You may not use bots, scripts, alternate accounts, or coordinated groups to spam, raid, mass report, mass message, or disrupt CollegeSMP.

7.7 IMPERSONATION

You may not impersonate CollegeSMP staff, Mojang, Microsoft, Discord, Tebex, another player, a real person, a company, a school, a law enforcement agency, or any official organization.

You may not falsely claim to represent CollegeSMP.

You may not use usernames, nicknames, skins, Discord names, profile pictures, or messages designed to mislead others into thinking you are staff or someone else.

7.8 ECONOMY AND TRADING

You may not sell, trade, or exchange CollegeSMP items, currency, ranks, accounts, access, or services for real-world money, cryptocurrency, gift cards, external accounts, or anything of real-world value unless expressly approved by CollegeSMP in writing.

In-game currency has no real-world value.

In-game currency cannot be cashed out, refunded, transferred outside CollegeSMP, converted into real money, or redeemed for anything outside the server.

You may not scam players, manipulate trades, abuse auction systems, exploit the economy, create fake deals, or misrepresent the value of items.

7.9 GRIEFING, CLAIMS, AND BUILDS

Depending on the specific rules of the game mode, griefing may be restricted, allowed, or partially allowed.

You are responsible for understanding the rules of the specific world, server, event, or game mode you are playing.

We may remove, restore, rollback, edit, protect, or delete builds at our discretion.

Builds that violate rules, cause lag, create exploits, contain offensive content, impersonate real organizations, reveal private information, or harm the server may be removed without compensation.

7.10 STAFF DECISIONS

Staff may moderate at their discretion.

Staff may warn, mute, kick, ban, rollback, confiscate items, reset balances, remove builds, deny appeals, restrict accounts, restrict Discord access, remove purchases, or take other action they believe is necessary to protect the server.

Staff are not required to disclose private moderation tools, anti-cheat details, internal discussions, staff-only evidence, confidential reports, database information, or security methods.

1. ANTI-CHEAT, LOGS, AND MONITORING

CollegeSMP may use anti-cheat, moderation, logging, analytics, fraud prevention, and security tools.

These systems may collect, process, or store:

Minecraft username.

Minecraft UUID.

Bedrock XUID.

IP address.

Device or platform indicators.

Java or Bedrock connection type.

Chat messages.

Private messages sent through server systems.

Commands.

Join and leave times.

Gameplay actions.

Movement data.

Combat data.

Inventory data.

Economy activity.

Punishment history.

Anti-cheat alerts.

Transaction-related identifiers.

Tebex customer identifiers.

Discord IDs, if linked.

Support ticket information.

Website logs.

Browser or device information.

Screenshots, clips, or submitted evidence.

You agree that staff may review logs, recordings, screenshots, reports, anti-cheat alerts, and related evidence for moderation, safety, fraud prevention, abuse prevention, payment dispute defense, and server security.

Anti-cheat systems are not perfect.

A detection, flag, or staff decision may be reviewed, but we are not required to disclose private anti-cheat logic, staff tools, evidence sources, detection methods, internal configurations, or security methods.

1. JAVA AND BEDROCK CROSSPLAY

CollegeSMP may support Java and Bedrock players through crossplay technology.

Crossplay may cause differences in gameplay, controls, combat, movement, skins, names, chat, commands, performance, compatibility, and moderation systems.

We do not guarantee equal behavior between Java and Bedrock accounts.

Some features may work differently or may not work at all for certain versions, devices, platforms, clients, or accounts.

You are responsible for using a supported Minecraft version and a legitimate account.

1. USER-GENERATED CONTENT

You are responsible for anything you create, build, upload, send, say, name, skin, post, submit, or otherwise make available through CollegeSMP.

By submitting content to CollegeSMP, you grant CollegeSMP a worldwide, royalty-free, non-exclusive, transferable, sublicensable license to host, display, store, copy, modify, remove, use, publish, reproduce, distribute, and share that content for operating, moderating, promoting, securing, or improving CollegeSMP.

This includes but is not limited to:

Builds.

Screenshots.

Clips.

Videos.

Chat messages.

Discord messages.

Suggestions.

Bug reports.

Appeals.

Applications.

Reports.

Username.

Skins.

Cosmetics.

Signs.

Books.

Item names.

Support tickets.

We may remove, edit, hide, restrict, or modify user-generated content at any time.

You must not submit content that infringes copyright, violates privacy, breaks the law, contains malware, impersonates someone, includes harmful content, or violates these Terms.

1. SCREENSHOTS, VIDEOS, STREAMS, AND PROMOTION

By playing on CollegeSMP, you understand that your username, skin, builds, chat, voice, messages, or gameplay may appear in screenshots, videos, livestreams, promotional posts, thumbnails, trailers, social media, Discord messages, ban evidence, reports, or community content.

You may record or stream CollegeSMP as long as you follow these Terms, do not harass others, do not reveal private information, do not misrepresent yourself as staff, and do not use content in a harmful or misleading way.

Influencers, partners, advertisers, affiliates, or paid promoters must clearly disclose any relationship with CollegeSMP.

1. STORE TERMS AND PURCHASES

Purchases may be processed through Tebex or another third-party payment provider.

By purchasing, you agree to the payment provider's terms in addition to these Terms.

Digital items are licensed, not sold.

You receive a limited, revocable, non-transferable license to use the purchased Virtual Item on CollegeSMP, subject to these Terms.

Purchases do not give you ownership of:

CollegeSMP.

Any server files.

Any plugins.

Any Minecraft assets.

Any account.

Any rank name.

Any command.

Any economy value.

Any world.

Any build.

Any server feature.

Any database entry.

Any permission.

Purchases may be changed, balanced, removed, renamed, replaced, suspended, or revoked if needed for server balance, legal compliance, Minecraft compliance, technical reasons, abuse prevention, fraud prevention, security, or server operation.

1. PURCHASE ELIGIBILITY AND PERMISSION

By purchasing, you confirm that:

You are authorized to use the payment method.

The payment information is accurate.

You are not using stolen payment details.

You understand the item is digital.

You understand delivery may be automatic or manual.

You understand delivery may not be instant.

You understand that bans, mutes, wipes, resets, punishments, or loss of access do not automatically entitle you to a refund.

If you are a minor, your parent or guardian approved the purchase.

Unauthorized purchases, fraudulent purchases, payment disputes, chargebacks, or abuse of payment systems may result in removal of purchased items, account suspension, permanent ban, store ban, Discord restriction, and evidence submission to Tebex or the payment processor.

1. REFUND POLICY

All purchases are final once delivered, to the fullest extent permitted by law.

Refunds may be denied for:

Buyer's remorse.

Being banned.

Being muted.

Breaking the rules.

Not reading the package description.

Not understanding the item.

Server resets.

World wipes.

Economy resets.

Balance changes.

Temporary downtime.

Minecraft version incompatibility.

Bedrock or Java compatibility issues.

Losing access to your Minecraft account.

Losing access to your Discord account.

Accidentally purchasing the wrong item.

Sharing your account.

Account compromise.

Chargeback abuse.

Disliking a feature after purchase.

A feature later being changed or removed for balance, security, technical, legal, or compliance reasons.

We may consider refunds, replacements, or store credit at our sole discretion for duplicate purchases, failed delivery, technical errors, or other exceptional cases.

Nothing in these Terms removes refund rights that cannot legally be waived in your jurisdiction.

Before opening a chargeback or payment dispute, contact support@collegesmp.com with your Minecraft username, transaction ID, purchase date, item purchased, and issue.

1. CHARGEBACKS AND PAYMENT DISPUTES

Chargebacks and payment disputes are serious.

If you open a chargeback, dispute, reversal, or fraud claim without first attempting to resolve the issue through the proper support process, we may:

Permanently ban your Minecraft account.

Ban linked alternate accounts.

Remove all purchased items.

Block future purchases.

Submit evidence to Tebex.

Submit evidence to the payment provider.

Restrict Discord access.

Restrict website access.

Decline future appeals.

Remove related perks, ranks, currency, items, or permissions.

If a payment provider reverses a transaction, any related Virtual Items may be removed.

Submitting false payment claims, using stolen payment methods, or abusing refund systems may result in permanent removal from CollegeSMP.

1. SUBSCRIPTIONS AND RECURRING PAYMENTS

Some purchases may be subscriptions.

Subscriptions renew automatically unless canceled through the payment provider, Tebex, or the system used to manage the subscription.

You are responsible for canceling unwanted subscriptions before renewal.

We are not responsible for renewals caused by your failure to cancel.

Subscription perks may end immediately or at the end of the paid period depending on the package, payment provider, or store configuration.

If your subscription payment fails, is reversed, is disputed, or is canceled, related perks may be removed.

1. RANK, PERK, AND ITEM CHANGES

CollegeSMP may modify ranks, crates, tags, cosmetics, commands, kits, keys, economy rewards, perks, subscriptions, or other Virtual Items at any time.

Reasons may include:

Server balancing.

Minecraft rule compliance.

Bug fixes.

Plugin updates.

Security issues.

Feature replacements.

Community feedback.

Technical limitations.

Server resets.

Map wipes.

Economy resets.

Legal requirements.

Payment-provider requirements.

Tebex requirements.

Abuse prevention.

Fraud prevention.

We may replace a removed perk with a similar perk, store credit, or no replacement, depending on the situation and applicable law.

1. SERVER RESETS, ROLLBACKS, WIPES, AND DATA LOSS

CollegeSMP may reset worlds, wipe inventories, reset economies, roll back chunks, remove items, delete builds, reset player data, reset statistics, reset claims, or discontinue game modes.

We may do this for:

Updates.

Bugs.

Corruption.

Exploits.

Performance.

Balance.

Grief repair.

Security.

Plugin changes.

World changes.

Economy health.

Abuse prevention.

Community management.

We are not responsible for lost progress, lost items, lost builds, lost balances, lost claims, lost ranks, lost statistics, lost playtime, or any other data loss, except where required by law.

1. DOWNTIME AND SERVICE AVAILABILITY

CollegeSMP is provided "as is" and "as available."

We do not guarantee:

24/7 uptime.

Lag-free gameplay.

Compatibility with every Minecraft version.

Compatibility with every Bedrock device.

Compatibility with every Java client.

No bugs.

No griefing.

No cheating.

No data loss.

No moderation mistakes.

Permanent availability of any feature.

Permanent operation of the server.

Permanent access to purchases.

Permanent availability of worlds, plugins, ranks, or perks.

Scheduled or emergency maintenance may occur at any time.

Server outages, crashes, lag, database issues, plugin failures, hosting issues, network issues, attacks, bugs, or force majeure events may occur without notice.

1. STAFF APPLICATIONS AND VOLUNTEERS

Staff roles are voluntary unless a separate written agreement says otherwise.

Being staff does not make you an employee, contractor, partner, agent, owner, legal representative, or official spokesperson of CollegeSMP.

Staff permissions, ranks, responsibilities, and access may be changed or removed at any time.

Staff must follow confidentiality rules and may not leak private logs, player data, staff discussions, punishments, appeals, reports, security tools, internal systems, private documents, or confidential communications.

Staff may be removed for inactivity, misconduct, abuse of permissions, leaking information, conflicts of interest, harassment, dishonesty, or any other reason we determine is appropriate.

1. APPEALS AND SUPPORT

Punishments may be appealed through the official appeal process.

Appeals are not guaranteed.

Staff may accept, reduce, deny, or ignore appeals at their discretion.

Spamming appeals, lying, faking evidence, harassing staff, ban evading, threatening chargebacks, threatening legal action in bad faith, or abusing support may result in longer punishments or permanent restrictions.

Use support@collegesmp.com for general support, purchase help, delivery issues, account help, ban appeals, mute appeals, privacy requests, and store questions.

Use report@collegesmp.com for player reports, staff reports, cheating reports, harassment reports, threats, scams, doxxing, abuse, or unsafe behavior.

Use business@collegesmp.com for partnerships, sponsorships, media, legal notices, copyright concerns, brand issues, and official business communication.

Use admin@collegesmp.com only for urgent administrator-level matters, such as discovered security vulnerabilities, active exploits, data exposure, major server issues, payment fraud concerns, or urgent infrastructure problems.

Do not send ban appeals, unban requests, cheating reports, general player reports, staff complaints, or normal support questions to admin@collegesmp.com.

Messages sent to the wrong email may be delayed or redirected.

Discord messages, Minecraft chat, and public social media posts are not guaranteed official notice.

1. PRIVACY NOTICE

CollegeSMP collects limited information needed to operate, secure, moderate, and improve the Services.

22.1 INFORMATION WE MAY COLLECT

We may collect:

Minecraft username.

Minecraft UUID.

Bedrock XUID.

Linked account identifiers.

IP address.

Join and leave timestamps.

Chat messages.

Private messages sent through server systems.

Commands.

Gameplay logs.

Movement data.

Combat data.

Inventory data.

Economy activity.

Punishment records.

Anti-cheat flags.

Transaction IDs.

Purchase metadata.

Tebex customer identifiers.

Discord ID.

Discord username.

Discord messages sent in CollegeSMP spaces.

Ticket contents.

Website analytics.

Website technical logs.

Browser information.

Device information.

Support messages.

Appeals.

Applications.

Reports.

Screenshots.

Videos.

Clips.

Evidence submitted to staff.

We do not intentionally collect full payment card numbers.

Payment information is generally handled by Tebex or third-party payment processors.

22.2 HOW WE USE INFORMATION

We use information to:

Let players join the server.

Operate the server.

Link Java, Bedrock, Discord, or store accounts.

Deliver purchases.

Prevent fraud.

Detect cheating.

Enforce rules.

Investigate reports.

Respond to support requests.

Protect server security.

Improve performance.

Maintain backups.

Resolve disputes.

Defend against chargebacks.

Comply with legal obligations.

Protect players, staff, and the community.

22.3 SHARING INFORMATION

We may share information with:

Tebex.

Payment processors.

Hosting providers.

Anti-cheat tools.

Moderation tools.

Discord or Discord bot providers.

Database providers.

Analytics providers.

Security providers.

Staff with a need to know.

Law enforcement, if legally required or necessary for safety.

Payment providers during disputes or fraud investigations.

Legal or professional advisors, if needed.

We do not sell player personal information.

22.4 DATA RETENTION

We keep information as long as reasonably needed for moderation, security, purchase records, backups, legal compliance, accounting, dispute defense, chargeback defense, fraud prevention, or server operations.

Some information may remain in backups, logs, ban records, payment records, staff records, or archived staff channels even after account deletion requests, where legally allowed.

22.5 DATA REQUESTS

To request access, correction, or deletion of your information, contact support@collegesmp.com.

We may need to verify your identity before fulfilling a request.

Some data may be retained where necessary for security, anti-fraud, legal compliance, accounting, moderation history, dispute records, or chargeback defense.

1. SECURITY

You may not attempt to:

Hack the server.

Scan our systems.

Attack our systems.

Overload our systems.

Exploit our systems.

Access staff tools without permission.

Bypass bans or restrictions.

Use bots to scrape, spam, or attack.

Upload malware.

Abuse plugins or APIs.

Interfere with hosting.

Interfere with DNS.

Interfere with databases.

Interfere with Discord bots.

Interfere with payment systems.

Attempt to access private files.

Attempt to access private data.

Attempt to bypass permissions.

Security testing is not allowed without prior written permission.

Violations may result in permanent bans, reports to service providers, payment provider reports, and legal action.

23.1 SECURITY VULNERABILITY DISCLOSURE

If you discover a security vulnerability, exploit, data exposure, payment issue, permissions issue, server crash method, website vulnerability, Discord bot vulnerability, database exposure, or other serious technical issue affecting CollegeSMP, you must report it privately to admin@collegesmp.com.

You may not publicly disclose, share, sell, abuse, demonstrate, or repeatedly test a vulnerability without written permission from CollegeSMP.

Good-faith reports are appreciated.

However, accessing private data, damaging systems, bypassing permissions, disrupting services, exploiting players, stealing information, or continuing to test after discovery is not authorized and may result in bans, reports to service providers, and legal action.

Security reports should include:

The affected system.

A clear description of the issue.

Steps to reproduce, if safe.

Screenshots, if helpful.

Your Minecraft or Discord username, if you want a response.

1. THIRD-PARTY SERVICES

CollegeSMP may use third-party services, including but not limited to:

Minecraft.

Microsoft.

Mojang.

Discord.

Tebex.

Payment processors.

Server hosts.

Domain providers.

DNS providers.

Analytics providers.

Anti-cheat tools.

Moderation tools.

Database providers.

Plugin providers.

Bot providers.

Email providers.

We are not responsible for third-party outages, decisions, bans, account issues, payment issues, privacy practices, bugs, data loss, security incidents, policy changes, or terms.

Your use of third-party services is subject to their own terms and policies.

1. INTELLECTUAL PROPERTY

CollegeSMP's original logos, branding, website content, configurations, custom builds, custom plugins, documentation, graphics, rules, layouts, written materials, and server-specific content are owned by CollegeSMP or licensed to us, except for Minecraft assets owned by Mojang/Microsoft or content owned by other users.

You may not copy, resell, redistribute, impersonate, clone, scrape, reuse, or misuse CollegeSMP branding, files, configurations, website content, server concepts, custom content, or materials without written permission.

You may not create fake CollegeSMP websites, stores, Discord servers, accounts, emails, social profiles, or services.

1. DMCA AND COPYRIGHT COMPLAINTS

If you believe content on CollegeSMP infringes your copyright, contact business@collegesmp.com with:

Your name and contact information.

A description of the copyrighted work.

The location of the allegedly infringing content.

A statement that you believe the use is unauthorized.

A statement that your notice is accurate.

Your physical or electronic signature.

False copyright claims may result in account action and legal consequences.

1. DISCLAIMERS

To the fullest extent permitted by law, CollegeSMP is provided "as is" and "as available," without warranties of any kind.

We disclaim all warranties, express or implied, including warranties of merchantability, fitness for a particular purpose, non-infringement, uninterrupted operation, security, accuracy, compatibility, or error-free service.

We do not guarantee that:

The server will always be online.

Purchases will remain unchanged forever.

Your data will never be lost.

Staff decisions will always be perfect.

The server will be free from hackers, grievers, lag, exploits, or outages.

Any player, staff member, or third-party service will behave appropriately.

Any specific Minecraft version will always be supported.

Any specific Bedrock device will always be supported.

Any specific plugin or feature will remain available.

Any specific world or game mode will remain available.

1. LIMITATION OF LIABILITY

To the fullest extent permitted by North Carolina law and any other applicable law, CollegeSMP and its owners, staff, developers, contractors, affiliates, volunteers, and service providers will not be liable for any indirect, incidental, special, consequential, punitive, exemplary, or economic damages, including but not limited to:

Lost profits.

Lost data.

Lost progress.

Lost items.

Lost builds.

Lost purchases.

Lost playtime.

Lost ranks.

Lost currency.

Account loss.

Server downtime.

Emotional distress.

Reputation harm.

Payment disputes.

Third-party actions.

Unauthorized account use.

Security incidents outside our reasonable control.

Moderation decisions.

Anti-cheat decisions.

Plugin failures.

Hosting failures.

Database failures.

Discord issues.

Tebex issues.

Minecraft account issues.

To the fullest extent permitted by law, our total liability for any claim related to CollegeSMP will not exceed the greater of:

The amount you paid to CollegeSMP-related services in the 30 days before the claim, or

\$50 USD.

Some jurisdictions do not allow certain limitations, so some limits may not apply to you.

1. INDEMNIFICATION

You agree to defend, indemnify, and hold harmless CollegeSMP, its owners, staff, developers, contractors, affiliates, volunteers, and service providers from any claims, damages, losses, liabilities, costs, fees, or expenses, including reasonable attorney fees, arising from:

Your use of CollegeSMP.

Your violation of these Terms.

Your violation of laws.

Your violation of another person's rights.

Your content.

Your purchases.

Your payment disputes.

Your account activity.

Your cheating.

Your exploiting.

Your harassment.

Your fraud.

Your abuse.

Your misuse of third-party services.

Your chargebacks.

Your unauthorized access.

Your security violations.

1. TERMINATION

We may terminate or restrict your access to CollegeSMP at any time, with or without notice, to the fullest extent permitted by law.

After termination, these Terms still apply to past purchases, disputes, privacy records, liability limits, indemnification, intellectual property, moderation records, security records, and any other sections that reasonably should survive termination.

1. GOVERNING LAW AND DISPUTES

These Terms are governed by the laws of North Carolina, United States, without regard to conflict-of-law rules.

Before filing a claim, you agree to contact the appropriate CollegeSMP email and attempt to resolve the issue informally for at least 30 days.

Support issues, purchase issues, account issues, ban appeals, mute appeals, and privacy requests should be sent to support@collegesmp.com.

Player reports, staff reports, cheating reports, harassment reports, abuse reports, threats, doxxing, scams, or unsafe behavior should be sent to report@collegesmp.com.

Business, legal, copyright, sponsorship, partnership, media, or brand issues should be sent to business@collegesmp.com.

Urgent security vulnerabilities, active exploits, data exposure, major server issues, payment fraud concerns, or urgent infrastructure problems should be sent to admin@collegesmp.com.

Any dispute must be brought in the courts located in North Carolina, United States, unless applicable law requires otherwise.

You agree not to bring claims as part of a class action, collective action, or representative action, to the fullest extent permitted by law.

1. SEVERABILITY

If any part of these Terms is found invalid, illegal, or unenforceable, the remaining parts will remain in effect.

The invalid section will be interpreted as closely as possible to the original intent while remaining enforceable.

1. NO WAIVER

If we do not enforce part of these Terms immediately, that does not mean we waive our right to enforce it later.

A delay in enforcement does not prevent future enforcement.

1. ENTIRE AGREEMENT

These Terms, along with posted rules, store descriptions, privacy notices, refund policies, Discord rules, game mode rules, event rules, and applicable third-party terms, make up the entire agreement between you and CollegeSMP regarding the Services.

1. CONTACT AND EMAIL ROUTING

For support, payment issues, privacy requests, copyright complaints, legal notices, player reports, staff reports, business inquiries, or urgent security matters, use the correct contact email below.

General Support: support@collegesmp.com

Use this email for general questions, purchase issues, delivery issues, account help, ban appeals, mute appeals, store questions, privacy requests, and general support.

Reports: report@collegesmp.com

Use this email to report players, staff members, cheating, harassment, abuse, threats, doxxing, scams, unsafe behavior, or rule violations.

Business: business@collegesmp.com

Use this email for business inquiries, partnerships, sponsorships, media inquiries, legal notices, copyright concerns, brand issues, and official business communication.

Admin / Urgent Security: admin@collegesmp.com

This email is for urgent administrator-only matters, including discovered security vulnerabilities, active exploits, data exposure, major server issues, payment fraud concerns, or urgent infrastructure problems.

Do not send ban appeals, unban requests, cheating reports, general player reports, staff complaints, or normal support questions to admin@collegesmp.com.

Messages sent to the wrong email may be delayed or redirected.

Discord messages, Minecraft chat, and public social media posts are not guaranteed official notice.

1. WEBSITE FOOTER DISCLAIMER

CollegeSMP is not an official Minecraft service and is not approved by or associated with Mojang or Microsoft. CollegeSMP is not affiliated with any college, university, school, or educational institution. Minecraft is a trademark of Microsoft Corporation. All purchases are digital items for use on CollegeSMP only and are subject to our Terms of Service.

1. SUGGESTED JOIN MESSAGE

By playing CollegeSMP, using our Discord, or purchasing from our store, you agree to our Terms of Service, Community Rules, Store Terms, Refund Policy, and Privacy Notice at collegesmp.com/terms. CollegeSMP is not affiliated with Mojang, Microsoft, Minecraft, or any college or university. All purchases are digital and subject to our refund policy.

1. SUGGESTED TEBEX CHECKOUT NOTICE

Before purchasing, read our Terms of Service at collegesmp.com/terms. Purchases are digital, final once delivered except where required by law, and may be changed or removed for balance, rule enforcement, technical, legal, security, or Minecraft compliance reasons. Chargebacks or payment disputes may result in removal of purchased items and account restrictions.

1. IMPORTANT NOTICE ABOUT ORGANIZATION STATUS

CollegeSMP is currently operated as an independent server community by its owner(s) and authorized administrators.

Nothing in these Terms creates a company, corporation, limited liability company, partnership, joint venture, employment relationship, agency relationship, or franchise relationship.

If CollegeSMP later forms a legal business entity, these Terms may be updated to reflect the new operator name and legal structure.

Continued use of CollegeSMP after that update means you accept the updated operator information.

1. FINAL ACKNOWLEDGMENT

By using CollegeSMP, joining the server, using the website, joining the Discord, submitting a report, applying for staff, contacting support, or purchasing from the store, you acknowledge that you have read, understood, and agreed to these Terms.

If you do not agree, do not use CollegeSMP.