

CollegeSMP Privacy Policy

Last Updated: June 27, 2026

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This Privacy Policy explains how CollegeSMP collects, uses, stores, shares, and protects information when you use our website, Minecraft servers, authentication systems, store-related services, Discord/community links, support channels, and related services.

CollegeSMP is a Minecraft server network intended for college students and other eligible users. CollegeSMP is not affiliated with, endorsed by, or sponsored by Mojang, Microsoft, Minecraft, East Carolina University, Appalachian State University, any college or university, or any other school unless we clearly state otherwise.

For questions about this Privacy Policy, contact us at:

support@collegesmp.com

1. Who We Are

"CollegeSMP," "we," "us," and "our" refer to the individuals operating the CollegeSMP Minecraft server network, website, authentication system, community services, and related projects.

CollegeSMP is currently operated from North Carolina, United States. CollegeSMP may not currently be a formally registered company, LLC, corporation, nonprofit, or school-affiliated organization.

2. Scope of This Policy

This Privacy Policy applies to:

- The CollegeSMP website, including pages such as the homepage, rules, support, staff, store links, server list, Bedrock connection instructions, and similar pages.
- The CollegeSMP authentication website and `.edu` verification system.
- Java Edition and Bedrock Edition authentication flows.
- CollegeSMP Minecraft servers, proxies, hubs, worlds, plugins, logs, and related systems.
- CollegeSMP staff/admin tools, analytics dashboards, and college/server management tools.
- Support requests, emails, Discord interactions, appeals, reports, and moderation systems.
- Store-related interactions through third-party providers such as Tebex.
- Future CollegeSMP features, including moderation tools, proximity voice systems, AI-assisted moderation, logs, anti-cheat tools, and server security systems.

This policy does not control third-party websites or services that we do not own, such as Discord, Tebex, Microsoft, Mojang, Google, TikTok, Instagram, YouTube, Reddit, X/Twitter, or any college/university websites.

3. Information We Collect

We may collect information in several ways depending on how you interact with CollegeSMP.

A. Website Information

When you visit the CollegeSMP website, we may collect:

- Pages visited.
- Referring websites or links.
- Clicks on certain links, such as Discord, store, social media, support, and copy-IP buttons.
- Browser or device information.
- Approximate location derived from IP address, such as country, region, city, or internet service provider.
- Date and time of visits.
- General usage analytics.
- Cookie and local storage preferences.

We may use first-party analytics to understand site traffic and improve the website.

B. IP Address and Location Information

When you access the CollegeSMP website, authentication system, Minecraft servers, or related services, we may collect or process your IP address.

We may use your IP address to:

- Detect abuse, spam, bots, repeated requests, attacks, and suspicious activity.
- Enforce bans, mutes, rate limits, and security restrictions.
- Estimate general location, such as country, region, city, and ISP.
- Understand website traffic and server usage.
- Investigate technical issues.
- Protect the security of CollegeSMP and its users.

Approximate location information may be generated using IP geolocation tools or third-party IP geolocation services. This location information may not be perfectly accurate.

C. Minecraft Account and Gameplay Information

When you use CollegeSMP Minecraft services, we may collect:

- Minecraft username.

- Minecraft UUID or other account identifiers.
- Java Edition or Bedrock Edition status.
- Linked Bedrock/Java account information where applicable.
- Server joined.
- College/server selection.
- Connection timestamps.
- Login attempts.
- IP address used to connect.
- Chat messages.
- Commands.
- Private messages where logged by server software or moderation tools.
- Punishments, warnings, kicks, bans, mutes, appeals, reports, and moderation history.
- Economy activity.
- Claims, clubs, groups, rankings, tags, profiles, punishments, and other gameplay data.
- Anti-cheat alerts, movement flags, suspicious activity logs, and moderation notes.
- Inventory, progress, achievements, location, claims, homes, warps, player statistics, and gameplay-related records.
- Voice chat identifiers or logs if proximity voice chat or similar systems are used.
- Server logs created by Minecraft, plugins, proxies, databases, or hosting software.

Minecraft servers and plugins often automatically generate logs for security, debugging, moderation, and gameplay functionality.

D. College Authentication and .edu Verification Information

CollegeSMP uses a verification system to help confirm eligibility for certain college-based servers.

During authentication, we may collect:

- Minecraft UUID.
- Minecraft username.
- Selected server or college server.
- .edu email address submitted by the user.
- Email domain.
- Authentication session ID.
- Temporary verification code.
- Whether verification succeeded or failed.
- Timestamp of verification.
- Browser IP address used during verification.
- Minecraft connection IP address provided by the Minecraft proxy/plugin.
- Last verified time.
- Last deauthorization time.
- Linked email-to-UUID relationship.
- Which servers the verified account is allowed to access.
- Rate-limit data, resend attempts, and anti-abuse data.
- Admin lookup or manual verification actions, if used.

Verification codes are temporary and are used to confirm access to the submitted email address. We may send verification emails through SMTP or a third-party email provider.

We may restrict which `.edu` domains are eligible. An eligible `.edu` email does not mean the college or university sponsors, endorses, approves, or partners with CollegeSMP.

E. Bedrock Verification Information

For Bedrock users, CollegeSMP may generate short-lived verification codes.

During Bedrock verification, we may collect or process:

- Minecraft UUID or Bedrock-linked UUID.
- Selected server.
- Temporary Bedrock verification code.
- Verification session ID.
- Browser visit to the Bedrock verification page.
- Whether the code was valid or expired.
- Timestamp of the verification attempt.

Bedrock verification codes are temporary and are used only to connect the Bedrock verification flow to the normal CollegeSMP authentication flow.

F. Staff, Admin, and Internal Tool Information

If you are a staff member, administrator, developer, moderator, or authorized helper, we may collect:

- Staff username.
- Staff UUID.
- Staff role.
- Admin login cookie status.
- Internal dashboard access logs.
- Moderation actions.
- College/server management actions.
- Analytics dashboard access.
- IP address and timestamp of access.
- Actions taken through admin tools.

Staff actions may be logged for accountability, security, and abuse prevention.

G. Support, Appeals, Reports, and Communications

If you contact us, submit a report, appeal a punishment, email us, message us on Discord, or otherwise communicate with us, we may collect:

- Your name, username, Discord username, Minecraft username, email address, or other contact information.

- The contents of your message.
- Screenshots, logs, videos, attachments, or evidence you provide.
- Staff responses.
- Appeal status, report status, or moderation notes.
- Date and time of communication.

Please do not send sensitive personal information unless necessary.

H. Store, Donations, and Purchases

CollegeSMP may use third-party providers such as Tebex for purchases, donations, ranks, cosmetics, perks, or other paid features.

When you make a purchase, we may receive limited transaction-related information, such as:

- Minecraft username or UUID.
- Purchase package or item.
- Transaction ID or order reference.
- Purchase status.
- Amount, currency, and date.
- Chargeback or refund status.
- Email address or other contact information provided through the store, if shared with us by the provider.

We do not directly process or store full credit card numbers. Payment processing is handled by third-party payment providers. Their privacy policies and terms apply to their handling of payment information.

I. Discord and Community Information

CollegeSMP may use Discord for support, announcements, moderation, appeals, events, verification, staff logs, and community management.

If you interact with CollegeSMP through Discord, we may process:

- Discord username, display name, user ID, and server nickname.
- Messages sent in CollegeSMP Discord channels or to staff.
- Reports, appeals, tickets, and moderation logs.
- Roles and permissions.
- Linked Minecraft account information, if applicable.

Discord is a third-party service. Discord's own terms and privacy policy also apply.

J. Social Media and External Links

Our website may link to social media pages, including Instagram, TikTok, YouTube, Reddit, X/Twitter, and other platforms.

If you click those links, those third-party platforms may collect data according to their own policies. CollegeSMP does not control their data practices.

K. AI Moderation and Automated Tools

CollegeSMP may use automated or AI-assisted tools for moderation, safety, security, abuse detection, anti-cheat review, support assistance, or server management.

These systems may process:

- Chat messages.
- Reports.
- Appeals.
- Punishment history.
- Player behavior logs.
- Server logs.
- Anti-cheat alerts.
- Support messages.
- Staff notes.
- Metadata such as timestamps, usernames, UUIDs, and server names.

AI-assisted tools may help staff detect harmful behavior, summarize reports, identify possible rule violations, or prioritize moderation tasks. Final moderation decisions may still involve human review when appropriate.

We may use internal or third-party AI/service providers. We try to limit data shared with third parties to what is reasonably needed for the feature, moderation, security, or support purpose.

4. Cookies and Similar Technologies

CollegeSMP may use cookies, local storage, and similar browser technologies.

A. Essential Cookies

Essential cookies are used for core site functionality, including:

- Admin authentication.
- College/server manager authentication.
- Security.
- Remembering required session information.
- Keeping authorized staff signed in to protected dashboards.

These cookies are necessary for those features and may not be disabled through the cookie banner.

Examples may include:

- analytics_auth
- colleges_auth

B. Cookie Preference Storage

We may store your cookie preference so the banner does not repeatedly appear.

This may be stored in a first-party cookie or browser local storage.

Example:

- collegesmp_cookie_consent

C. Optional Analytics

If optional analytics are enabled, we may collect page visits, referrers, click events, visitor identifiers, and approximate IP-derived location information.

If you reject optional analytics, we will attempt to avoid optional website analytics tracking where technically possible. Some server logs and security-related records may still be collected because they are necessary for operating and protecting the website and services.

D. Third-Party Cookies

Third-party websites linked from CollegeSMP, such as Discord, Tebex, Google, TikTok, Instagram, YouTube, Reddit, X/Twitter, or other services, may use their own cookies or tracking technologies. We do not control those cookies.

5. How We Use Information

We may use collected information to:

- Operate CollegeSMP servers and website.
- Verify eligible users.
- Link .edu emails to Minecraft UUIDs.
- Grant or restrict access to specific college servers.
- Provide Bedrock and Java authentication.
- Send verification codes.
- Prevent duplicate, fraudulent, or unauthorized verification.
- Prevent spam, abuse, griefing, cheating, botting, ban evasion, harassment, and attacks.
- Enforce server rules and Terms of Service.
- Moderate chat, behavior, reports, appeals, and staff actions.
- Maintain player profiles, ranks, tags, clubs, punishments, economy data, claims, and gameplay features.

- Provide support.
 - Process purchases, refunds, disputes, and chargebacks.
 - Display player counts and server status.
 - Improve website design, performance, and content.
 - Analyze traffic and server usage.
 - Debug errors and technical issues.
 - Protect the security of our systems, users, staff, and community.
 - Comply with legal obligations or respond to lawful requests.
 - Maintain internal records.
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6. Legal and Safety Reasons for Processing Information

CollegeSMP may collect and use information when reasonably necessary to:

- Provide requested services.
 - Authenticate users.
 - Maintain security.
 - Prevent fraud or abuse.
 - Enforce rules and agreements.
 - Protect our community.
 - Respond to support requests.
 - Maintain accurate records.
 - Comply with law.
 - Defend legal claims or resolve disputes.
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7. How We Share Information

We do not sell personal information in the ordinary meaning of selling a user list for money.

We may share information with:

A. Service Providers

We may use service providers for hosting, email delivery, databases, server monitoring, analytics, payment processing, store services, moderation tooling, AI-assisted features, security, and infrastructure.

These providers may process information only as needed to provide services to us.

Examples may include:

- Hosting providers.
- Email providers.
- Discord.
- Tebex and payment processors.

- IP geolocation providers.
- Minecraft server hosting/control panel providers.
- Database providers.
- Analytics or logging tools.
- Anti-cheat, moderation, or AI-assisted service providers.

B. Staff and Moderators

Authorized CollegeSMP staff may access user information when needed for moderation, support, security, appeals, operations, or administration.

C. Other Users

Certain information may be visible to other players, such as:

- Minecraft username.
- Display name.
- Rank, tag, club, team, or server affiliation.
- In-game chat messages.
- Public gameplay activity.
- Public leaderboards, statistics, or profiles.
- Public punishments or moderation notices, if displayed.

D. Legal, Safety, and Security Reasons

We may disclose information if we believe it is reasonably necessary to:

- Comply with law, subpoena, court order, or legal process.
- Protect CollegeSMP, staff, users, or others.
- Investigate abuse, fraud, threats, cheating, harassment, or attacks.
- Enforce our Terms of Service or rules.
- Respond to emergencies.
- Defend legal claims.

E. Business or Organizational Changes

If CollegeSMP later forms a company, merges, sells assets, transfers operations, changes ownership, or reorganizes, information may be transferred as part of that change.

8. Third-Party Services

CollegeSMP may interact with or link to third-party services. These services may have their own privacy policies and terms.

Third-party services may include:

- Mojang and Microsoft for Minecraft accounts and services.
- Discord for community, support, moderation, and announcements.
- Tebex for store purchases, payments, and order management.
- Payment processors connected to Tebex.
- Google Fonts or other web resources.
- IP geolocation providers.
- Email delivery providers such as SMTP providers or Brevo.
- Social media platforms such as Instagram, TikTok, YouTube, Reddit, and X/Twitter.
- Minecraft server status APIs.
- Hosting providers, control panels, and infrastructure services.

We are not responsible for the privacy practices of third-party services we do not control.

9. Data Retention

We keep information for as long as reasonably necessary for the purposes described in this policy.

Different types of information may be kept for different periods:

- Temporary verification codes may expire quickly.
- Authentication sessions may expire or be deleted after they are no longer needed.
- Linked `.edu` email and Minecraft UUID records may be kept while the account remains verified or until deauthorized, deleted, or changed.
- Server access records may be kept to preserve access permissions.
- Ban, mute, punishment, warning, appeal, and moderation records may be kept for long periods to enforce rules, prevent evasion, and protect the community.
- Server logs may be kept for debugging, moderation, security, and abuse prevention.
- Store transaction records may be kept as needed for accounting, fraud prevention, chargebacks, refunds, tax records, and legal compliance.
- Website analytics may be kept to understand traffic and improve the site.
- Support messages may be kept as long as needed to resolve issues and maintain records.

We may delete or anonymize information when it is no longer reasonably needed.

10. Security

We use reasonable technical and organizational measures to protect information, including access controls, authentication, rate limits, server-side restrictions, staff permissions, and secure storage practices where practical.

However, no system is 100% secure. We cannot guarantee that unauthorized access, data loss, breaches, service outages, exploits, or attacks will never occur.

Users are responsible for protecting their own Minecraft, Microsoft, Discord, email, and payment accounts.

11. Children and Minors

CollegeSMP is intended for college students and users age 13 or older. CollegeSMP is not intended for children under 13.

Users under 13 should not use CollegeSMP or submit personal information unless verifiable parental or guardian consent has been provided where required by law.

If we learn that we have collected personal information from a child under 13 without required consent, we may delete the information, restrict the account, remove access, or take other appropriate steps.

Parents or guardians who believe a child under 13 has provided personal information to CollegeSMP may contact us at:

support@collegesmp.com

Because Minecraft and online communities may include younger users, we may take steps to restrict access, request verification, remove accounts, or limit features when necessary.

12. User Choices and Requests

Depending on where you live and the laws that apply, you may have rights to request:

- Access to certain personal information we have about you.
- Correction of inaccurate information.
- Deletion of certain information.
- A copy of certain information.
- Restriction of certain processing.
- Information about how data is used or shared.
- Opt-out of certain optional analytics or communications.

To make a request, contact:

support@collegesmp.com

We may need to verify your identity before fulfilling a request. For Minecraft-related data, this may require proof that you control the relevant Minecraft account, Discord account, or email address.

Some information may not be deleted immediately or completely if we need to retain it for security, anti-abuse, moderation, fraud prevention, chargebacks, legal compliance, backups, or legitimate operational reasons.

For example, we may retain ban records, punishment history, anti-cheat evidence, purchase records, or security logs when needed to protect CollegeSMP and enforce rules.

13. California Privacy Notice

This section applies to California residents if and to the extent California privacy laws apply to CollegeSMP.

We may collect the following categories of personal information:

- Identifiers, such as email address, Minecraft UUID, username, Discord ID, IP address, and cookie identifiers.
- Internet or electronic network activity, such as website visits, server connections, referrers, click activity, logs, and gameplay activity.
- Approximate geolocation information derived from IP address.
- Commercial information, such as store purchases, packages, refunds, chargebacks, and transaction references.
- User-generated content, such as chat messages, reports, appeals, support messages, screenshots, and attachments.
- Inferences or moderation-related records, such as anti-cheat flags, risk indicators, or rule enforcement notes.
- Education-related identifiers only to the limited extent that `.edu` email domains are used for eligibility verification. We do not claim to receive official student records from schools.

We use this information for the purposes described in this Privacy Policy, including authentication, moderation, security, server operation, support, analytics, fraud prevention, and legal compliance.

We do not knowingly sell personal information. We do not knowingly share personal information for cross-context behavioral advertising unless we clearly disclose that practice and provide required choices.

California residents may contact us to request access, deletion, correction, or information about our data practices.

Contact:

support@collegesmp.com

We will not discriminate against users for exercising valid privacy rights. However, some services may not function if certain data is deleted or cannot be processed, such as account verification or server access permissions.

14. International Users

CollegeSMP is operated from the United States. If you access CollegeSMP from outside the United States, your information may be processed and stored in the United States or other countries where our service providers operate.

By using CollegeSMP, you understand that your information may be transferred to and processed in the United States.

15. Do Not Track Signals

Some browsers offer “Do Not Track” signals. Because there is no consistent industry standard for responding to these signals, CollegeSMP may not respond to all Do Not Track signals.

Where required by law, we will honor applicable opt-out preference signals or provide appropriate choices.

16. Data From Schools and Colleges

CollegeSMP may organize servers by school, college, university, or student community. Unless clearly stated otherwise:

- CollegeSMP is not officially affiliated with those schools.
- CollegeSMP does not receive official student records directly from schools.
- CollegeSMP does not verify enrollment through official school databases unless clearly disclosed.
- CollegeSMP may use `.edu` email domain verification as a basic eligibility check.
- A user’s school email domain may be used to route or grant access to a related server.

Use of a school name, logo, abbreviation, or server category does not mean that school sponsors, endorses, owns, manages, or approves CollegeSMP.

17. Chat, Voice, and Moderation Logs

CollegeSMP may log, review, process, or store chat messages, command usage, reports, appeals, and moderation-related communications.

If proximity voice chat, voice moderation, or related systems are used, voice-related metadata or recordings may be processed if needed for moderation, safety, abuse prevention, or technical operation. If voice recording is enabled, we will attempt to disclose that in applicable rules, notices, or feature descriptions.

Do not say or share anything on CollegeSMP that you expect to remain private from server operators, moderators, logging systems, or moderation tools.

18. Anti-Cheat, Security, and Abuse Prevention

CollegeSMP may use anti-cheat, anti-abuse, and security tools to detect:

- Cheating.
- Hacked clients.
- Flight, impossible movement, or speed violations.
- Exploits.
- Botting.
- Ban evasion.
- Account abuse.
- Spam.
- Malicious traffic.
- Suspicious Bedrock or Java behavior.
- Attempts to bypass authentication or server rules.

These tools may collect usernames, UUIDs, IP addresses, timestamps, movement data, violations, alerts, gameplay behavior, and related logs.

Anti-cheat alerts are not always perfect and may be reviewed by staff.

19. Backups

CollegeSMP may create backups of website files, server files, databases, analytics data, plugin data, configuration files, and logs.

Backups may contain personal information or user-generated data. Backups may be retained for disaster recovery, debugging, security, and operational continuity.

When information is deleted from active systems, it may remain in backups for a limited period until those backups expire or are overwritten.

20. Public Content

Some content you create or submit may be public or visible to others, including:

- Minecraft chat messages.
- In-game builds.
- Signs, books, item names, shop listings, or public claims.
- Club names and descriptions.
- Usernames, ranks, tags, cosmetics, or statistics.
- Discord messages in public channels.
- Reports or moderation outcomes if made public.

Do not post personal information publicly unless you want others to see it.

21. Changes to This Privacy Policy

We may update this Privacy Policy at any time.

If we make major changes, we may notify users by updating the date above, posting on the website, posting in Discord, or using another reasonable method.

Your continued use of CollegeSMP after changes means you accept the updated Privacy Policy.

22. Contact

For privacy questions, requests, or concerns, contact:

support@collegesmp.com

Please include enough information for us to understand and verify your request, such as your Minecraft username, UUID if known, Discord username if relevant, and the email address associated with your CollegeSMP verification if applicable.

23. Summary

CollegeSMP collects information needed to operate a Minecraft server network, verify eligible users, protect the community, prevent abuse, process purchases, provide support, and improve the website and servers.

We try to collect only what is reasonably needed, but Minecraft servers, authentication systems, moderation tools, analytics systems, payment providers, Discord communities, and security systems may create logs and records automatically.

By using CollegeSMP, you understand and agree that your information may be collected and used as described in this Privacy Policy.